



AI-Integrated Platform Success Story

ERP Forecasting for SKU & Customer-Level Visibility

Document Type
Case Study Report

Date
10/01/2025

Version
1.0



Mid- to Large-Scale Enterprises

DOCUMENT TYPE
ERP Forecasting & Planning

CLIENT TYPE
500+ Employees

LOCATION
India

Sector Focus: Manufacturing, Retail, and Wholesale operations that demand high planning accuracy across dynamic customer and product portfolios.

Executive Summary

For organizations struggling with fragmented tools and spreadsheet-led forecasting, Translytics introduced an AI-powered decision engine integrated directly with ERP systems. The platform enabled customer- and product-level forecasting, root-cause deviation analysis, and dynamic alerting — resulting in significant improvements in planning precision and decision speed.

~10%

Forecast Accuracy

70%

Lower Data Effort

100%

Demand Visibility

2x

Faster Decisions

Challenge

Disjointed tools and traditional ERP systems led to:



Poor Forecast Accuracy

- Siloed data and spreadsheet dependency
- Inability to track customer-level fluctuations
- Manual cleansing of inconsistent ERP data



Lack of Root-Cause Visibility

- No automated deviation tracking
- Delayed response to demand changes
- Difficulty analyzing SKU-level performance

Business Impact

\$ High manual effort in forecasting

🕒 Slower planning cycles

👥 Missed demand patterns across regions & customers

Solution



Translytics AI Decision Engine for ERP

Designed to enhance demand planning from within ERP systems — with zero disruption to existing processes.



AI Forecasting

- ✓ SKU- and customer-level forecast modeling
- ✓ Adaptive learning for seasonal & volume shifts



Root-Cause Analytics

- ✓ AI-identified drivers of deviation (promo, outliers, gaps)
- ✓ Continuous improvement loop



ERP Integration

- ✓ Real-time data sync
- ✓ No need for parallel planning tools

Impact & Results

Qualitative Improvements

- ✓ Unified view of customer and product demand
- ✓ Faster and smarter forecast revisions
- ✓ Planning agility across supply, sales, and procurement
- ✓ Reduced dependency on manual data ops

Annual Impact Projection

~10%

Forecast Accuracy

70%

ERP Data Handling Effort

100%

Demand Visibility

2x

Decision-Making Speed

Technology & AI Implementation

AI & Machine Learning Components

- Demand forecasting engine
- Trend-based model adaptation
- Root-cause analytics engine

Integration & Platform Features

- Plug-in ERP connectors
- Auto data mapping and sync
- Forecast override & version control

Future Enhancement Roadmap



Phase 2: Advanced AI Forecast Overrides

Allow planners to override with reason codes & scenario impacts



Phase 3: Performance Scorecards

Track planner effectiveness and forecast confidence levels



Phase 4: External Signal Integration

Include market trends, competitor data, and pricing influence